

Terms and Conditions

1. Quality Assurance

The work will be performed as summarised overleaf. All operations will be completed in a professional and competent manner to the most recent Arboricultural standards BS3998.2010

2. Insurance

BroadOak Tree Care Ltd holds Full Public Liability Insurance of £10 million for damage to persons or property during the implementation of the contract.

3. Estimates

The estimates overleaf will be valid for six months after which BroadOak Tree Care Ltd reserves the right to submit a new estimate. Additionally to this, should ground conditions change i.e. wet/boggy, or structures are erected i.e. garden fence or buildings it may be necessary to revise our quotation.

4. Additional Work

Additional works requested, which is not included in the original quotation will be quoted for by the BroadOak Tree Care Ltd representative who is in charge at the site.

5. Payment

Our payment terms are payment due on receipt of invoice and satisfactory completion of the contract. Any costs incurred collecting overdue money will be charged to the client.

6. Ownership of trees

The client must advise BroadOak Tree Care Ltd if any of the trees specified overleaf are not in their ownership and must obtain permission from the owners before work can commence.

7. V.A.T.

VAT is charged at the current rate .

8. Tree Preservation Orders/Conservation Areas

If the specified trees are covered by a Tree Preservation Order or are within a Conservation Area, BroadOak Tree Care Ltd must be in receipt of permission to carry out the works, before works can commence.

9. Private Covenants

Investigations into private covenants are not the responsibility of BroadOak Tree Care Ltd.

10. Overhead Services

Upon acceptance of the quotation BroadOak Tree Care Ltd will arrange any necessary removal or shutdown of power lines and telephone cables. Any charges made by the Electricity Board or BT will be passed onto the client.

11. Underground Services

BroadOak Tree Care Ltd will make every effort to detect underground services i.e. gas, electric, when carrying out stump removal and ground based operations. We, however, accept no liability for damage where services were not brought to our attention at the time of our consultation and quote.